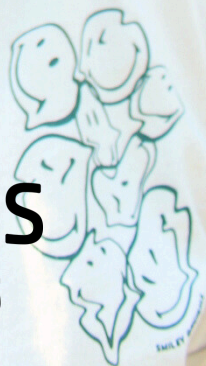




new horizons

Annual Report July 2024 - June 2025



Dear Community,

We are thrilled to welcome Tiffany Washington as the new Executive Director of New Horizons! With a track record of leading impactful teams and doubling service reach at Seattle's Union Gospel Mission, Tiffany brings deep experience in strategic leadership, donor relations, and advocacy for vulnerable communities.

"I'm drawn to New Horizons' mission—because homelessness often begins in youth, and early support can break the cycle," Tiffany shares.

"I'm excited to help position New Horizons as a thought leader in lasting solutions for unhoused young adults." Here's to bold leadership and a bright future!



A Letter from Tiffany

As I step into this role, I find myself continually struck by the resilience of the young adults we serve and the relentless dedication of our team. I'm grateful for the strong leadership of my predecessor, which helped lay the foundation for the work we continue today.

I am deeply inspired by the compassion of our staff, the commitment of our volunteers, and the generosity of our donors. Together, you make it possible for young people to find hope and belonging at New Horizons.

This past year, 473 young adults accessed our services—an 18% increase from the year before. From day programs and paid apprenticeships to housing case management, each connection offered young people not just practical support but also a caring community to walk alongside them.

Nearly half of those who secured housing did so within 100 days—a remarkable achievement made possible only through the partnership of staff, volunteers, and donors like you.

Because of this shared commitment, young people are discovering stability, opportunity, and the courage to believe in their futures again.

Sincerely,

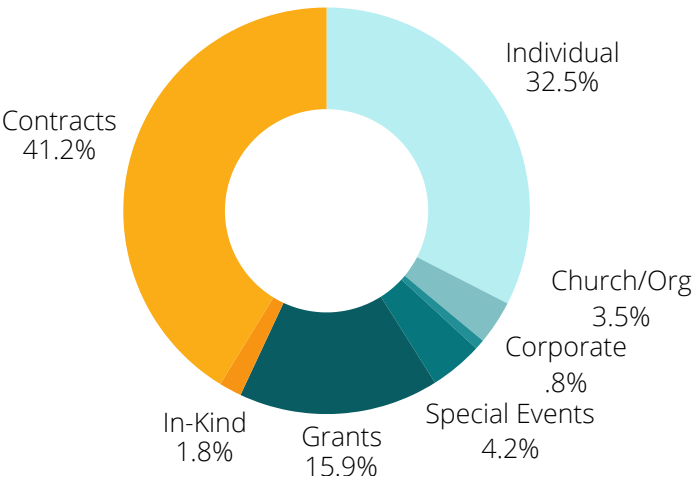
A handwritten signature in black ink that reads "T. Washington". The signature is fluid and cursive, with the first letter of the last name being a large, stylized 'W'.

Tiffany Washington



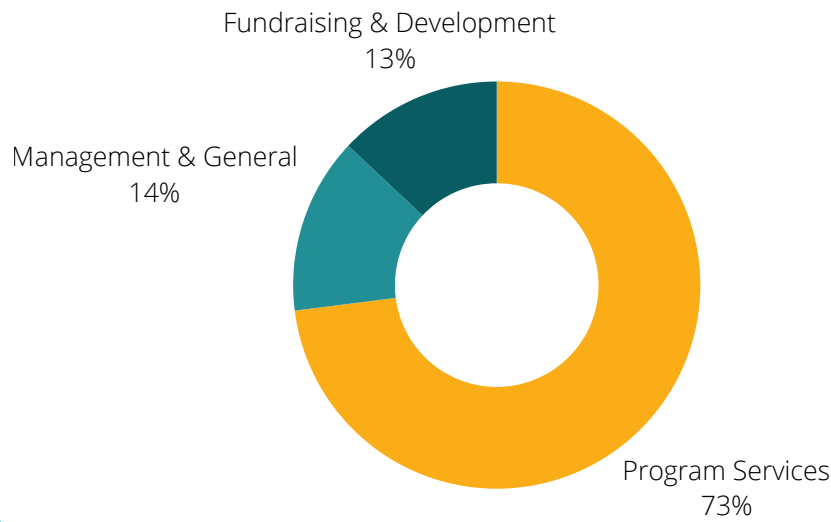
Revenue

\$3,718,519



Expenses

\$2,804,908



July 1st, 2024 - June 30th, 2025...



473 **YAs accessed one of our services.**
Each one of our programs exists to connect young people to essential services that provide support on their journey toward stability.

Programs

203 YAs stayed in the **Nest shelter.**

The Nest is a low-barrier, 35-bed space with private "pods" for each young person accessing shelter. This privatized model was born out of our intention to provide a safer, more dignified space to young adults seeking shelter each night.

323 YAs accessed **day programming.**

Day Programming is open Monday through Thursday and provides access to essential needs such as hot meals, showers, laundry, and community. Drop-in is often a young person's first touchpoint when accessing our services.





216 YAs utilized **case management**.

Case managers work with clients who are on the road to stability to help obtain identification, get a job, find housing, and address any existing barriers standing between young people and their goals.

26 YAs started their **apprenticeship**.

The Apprenticeship Program is a four month, on-site job training opportunity provided by New Horizons and Street Bean. The paid experience provides an individualized approach to support young people in preparing for their next steps toward long-term employment.



Meet Angella

Angella spent her childhood bouncing around California and Washington. She worked to help her parents pay rent, but at the age of 18, she was forced to move out because they lived in income restricted housing.

After experiencing homelessness in Tacoma, Angella heard that there were more opportunities in Seattle and moved with a friend in June of this year. After hearing about a shelter with private spaces, Angella called New Horizons to be added to our shelter list for the night.

Since walking through our doors for the first time, Angella has connected with a case manager, become a resident of our Nest shelter, and started an apprenticeship at Street Bean!

She is currently working her “dream job” as a barista at Street Bean while she saves money for an apartment and reviews housing options with her case manager, Jazzminn. In the meantime, Angella is thankful for the little things at New Horizons like a place to shower, store her things, and receive hot meals every day.

Angella’s positive energy radiates from her whether she greets customers at the coffeeshop, catches up with friends, or brightens our day with her infectious joy. We can’t wait to see Angella’s successes continue and feel lucky to be part of her journey for a brief moment.



"I feel blessed! I feel amazing that I get opportunities every day to become a better person."



Volunteer Impact

This year, **135 volunteers** and **24 food groups** contributed more than **5,400 hours** of support to the young people in our community.



24 direct-service volunteers provided **1,800 hours** of service supporting our drop-in space.



82 kitchen meal prep and service volunteers provided **1,966 hours** of service cooking, serving, and delivering delicious food.



187 one-time group volunteers (Special Projects and Missionary Groups) provided **1,012 hours** of service cooking meals, painting our space, and deep cleaning our kitchen.



8 laundry volunteers provided **260 hours** of service to make sure our donations get processed and young people have clean bedding each night.

Meals Served

This fiscal year, **32,378 individual meals** were served.

That is:

9,610

breakfasts



8,320

lunches



14,448

dinners





Meet Our Laundry Volunteers

“Our church, Bethany Presbyterian, has had a long partnership with New Horizons. Most of us were part of a women’s small group who were looking for a way to serve together and still spend time catching up with one another at the same time. Over 10 years later, we have invited others to join along the way, and our numbers have only grown!

We believe in and want to support the work that New Horizons does to support young people experiencing homelessness or housing instability. Doing laundry, straightening up, and organizing the clothing is satisfying work. It makes us feel good to know we are helping in a practical way!

Doing something that is “easy” to do, helps an organization we believe in, and makes us a part of a community (as laundry ladies as well as with the New Horizons staff) are all things we enjoy. It is a bonus to be able to have even a short conversation with a young person when they come into the laundry room to look for clothing or pick up their personal laundry.”

Our faithful laundry volunteers bring levity along with them whenever they step into our space and make our environment beautiful along the way. They are a pillar that makes up our wonderful community and we are so honored to have their support.



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