

#### Dear Community,

The field of Human Services is never short on 'new' theories of change, approaches, and ways to describe this extremely complex work. There is a constant attempt to adapt and approach homeless services with greater levels of intentionality, and over the years I have implemented many of these new strategies. However, I have found that no innovation, regardless of its merit, can replace deep and healthy relationships.

When I reflect on what makes New Horizons unique, I come back to our relentless commitment to healthy and authentic relationships. Every young adult we served last year is a reminder of why this work matters so much.

Every time a young person is handed the keys to their first apartment, they celebrate sleeping in their own bed, or they've found their first job, we hear the celebrations of someone who has entrusted us with the sacred gift of knowing and entering their story. It is the relationship formed that makes these celebrations personal and deeply moving. Walking alongside young people on their journey towards stability is sacred, and it is at the heart of the work God calls us to.

Accompanying the joy of deep relationship, is great heart ache. We mourned the unexpected passing of a couple long-time clients. These moments are painful reminders that life is precious but fragile. We collectively pause in these moments to tell stories, grieve, and pray, but this work rarely allows enough time to fully process. We move forward and it is comforting to do so with the incredible love, support, and prayers of our New Horizons community.

New Horizons is a special place that has been shaped by thousands of people over the years. There has been no shortage of accomplishments this year and young people stably housed. Each one of these successes has been supported by every prayer, meal cooked, hour served, and contribution made in pursuit of ending homelessness, one young person at a time.

Warmest Regards.

Executive Director

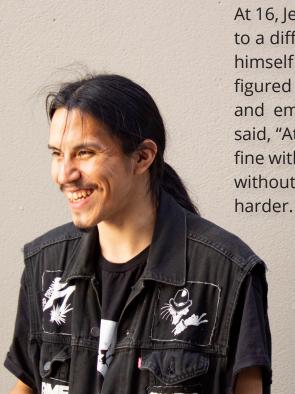


New Horizons served a total of 397 youth and young adults in 2022.

124 young people found stable housing through New Horizons, nearly 60% of whom were housed within 100 days.

To end homelessness, communities must ensure that homelessness is rare, brief, and one time. New Horizons is uniquely positioned to ensure homelessness for youth and young adults is **brief**.

# "WHEN I FIRST GOT TO SEATTLE, I DIDN'T WANT HELP."



At 16, Jesse left his home in Yakima due to a difficult family situation and found himself in Seattle. Here in the city, he figured there would be more housing and employment opportunities. Jesse said, "At first, I was homeless and I was fine with it." But he quickly realized that without a place to stay, everything was harder

"Something clicked and I just said, 'I need help." Jesse began working with New Horizons in 2016 and soon after, he moved into The Nest shelter. While living at the Nest and working with case management, he completed his GED, obtained his first ID, and began applying to jobs and subsidized housing opportunities.

While working towards his goals, Jesse also found community. At first, it was through skating. He had broken his first skateboard years ago, but at Orion Center, he was a given a donated board and his passion was reignited. Jesse found a growing skate community that he remains grateful for.

This year, Jesse became an apprentice at Street Bean Coffee Roasters, a social enterprise of New Horizons, where he says he's found friendship in his coworkers and in the customers he serves. Jesse will graduate from his apprenticeship this month and hopes to find another food service job that he enjoys as much as Street Bean. Jesse is determined, creative, and kind — we feel lucky to be a part of his journey.

#### Shelter

Access to a safe place to sleep is a human right. Trauma cannot be effectively mitigated, and stability becomes difficult to attain if this most basic need is not met. New Horizons created space for 192 young adults to find safety, rest, and meet one of their most essential needs. From this baseline, young people formed relationships, addressed their trauma, and started to work towards housing stability.

Driven by our commitment to continuously advocate for the well-being of young people, and to meet the increased need for trauma informed spaces, New Horizons set out to become the first youth and young adult shelter to offer individual spaces for every youth at New Horizons. Through the incredible generosity of our community, we are excited to complete the creation of the new enhanced shelter, The Nest on 3rd.

### **Day Program**

The Day Program is the front door through which most young adults enter New Horizons services, often with the baggage of years of trauma and having been underserved by systems, people, and organizations. Meeting the most basic needs of young people is more than serving meals, providing hygienic supplies, and offering medical clinics, behavioral health support, and veterinary services through partnerships. It is equally about creating environments that prioritize relationships, restore a sense of community, and honor the inherent value and beauty of everyone that walks through the door. This year, our amazing staff has intentionally created safe, relational, and artistic spaces for hundreds of young people to start their journey towards stability.

### **Case Management**

Barriers to housing increased this year, but the commitment to move more young people into stable housing within 100 days was greater than ever. The New Horizons Case Management team was resolute in its belief and tenacious pursuit of their driving conviction: 'there is a housing solution for everyone.' Through a combination of mobile case management, flexible funds, diversion subsides, and thoughtful motivational interviewing, 124 young people found stable housing, making New Horizons among the most effective organizations at moving youth and young adults from the point of crisis into stability.

### **Apprenticeships & Employment**

Employment is frequently the most requested type of support by young people experiencing homelessness. Approximately 68% of whom are unemployed and face barriers to employment which include education, identification, confidence, and stability. Embedding young people into the heart of our work is at the center of who we are at New Horizons. This year 31 young people were paid apprentices who worked side-by-side with staff to shape and support in programs, run Street Bean, and to give back to our community. This remains one of the lowest barrier and most accessible apprenticeships within youth-serving organizations.



#### Street Bean

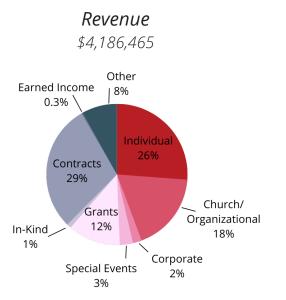
With a renewed vision and alignment on helping young adults achieve their goals of stable housing and employment, Street Bean, a social enterprise of New Horizons, re-opened in January of 2022. We welcomed back apprentices to gain valuable work experience while working with customers and making gourmet products.

"He has told you, human one, what is good and what the Lord requires from you: to do justice, embrace faithful love, and walk humbly with your God."

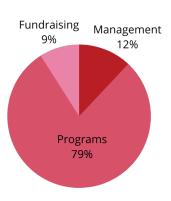
— Micah 6:8



## **2021-2022 FINANCIALS**



**Expenses** \$2,533,473



Because of the incredible generosity of a long-standing trust, we received a \$1.07M one-time grant that has helped us do a variety of capital improvements. The remainder of the funds from this grant will help New Horizons to make strategic improvements to our enhanced shelter to better serve young people experiencing homelessness. We look forward to updating you on how these funds are used in the future.

